



BAKER COLLEGE
STUDENT LEARNING OUTCOMES

COM2110 Group Dynamics
3 Semester Hours

Student Learning Outcomes & Enabling Objectives

1. Evaluate the components of effective communication.
 - a. Identify the value of effective communication in a group setting
 - b. Differentiate between verbal and non-verbal communication.
 - c. Examine the importance of listening.
 - d. Explore the use of technology to support communication.
 - e. Demonstrate an ability to apply concepts and techniques within a group context.
 - f. Analyze the value and characteristics of effective group communication.

2. Apply the concepts of group dynamics to create a collaborative project.
 - a. Construct a project by collaborating in a group-work process.
 - b. Formulate goals to achieve with a group.
 - c. Practice critical thinking and problem solving to achieve the group's goals.
 - d. Explore effective conflict-management skills in a group setting.
 - e. Use technology to communicate and support the group interaction.
 - f. Identify the value of professional behavior and ethical concepts in group work.

3. Create an informative presentation through collaborative group work.
 - a. Develop professional content through research.
 - b. Design a presentation leveraging the diversity of group members.
 - c. Deliver the group presentation in a professional manner.
 - d. Formulate content based on audience analysis.
 - e. Organize the presentation in a logical format.
 - f. Use group feedback to improve group members' presentational skills.
 - g. Use technology to convey information and support the group presentation.

4. Create a collaborative report using technology.
 - a. Develop content through research on an aspect of group dynamics.
 - b. Explore group leadership styles and behavior in group dynamics.
 - c. Identify the importance of diversity in a group.
 - d. Use group collaboration and group feedback.
 - e. Write a well-rounded professional report.

Big Ideas and Essential Questions

Big Ideas

- Collaboration
- Leadership
- Achieving Group Goals
- Diversity
- Communication

Essential Questions

1. How does the ability to effectively interact in groups contribute to success in one's career?
2. How does one become an effective group member?
3. How does one learn to be effective within a specific role in a group?
4. Why is addressing the issue of diversity important in a group?
5. How do group members communicate effectively?
6. How does effective communication help a group achieve desired goals?
7. How does technology impact a group's ability to communicate?
8. How does one become an effective group leader?
9. Why is managing conflict in a group important?
10. How can one be an ethical group member?

These SLOs are approved for experiential credit.

Effective: Fall 2107