

# Introduction



Welcome to SOSC 3073, Management Issues in the Helping Professions.

This course examines management issues in human services organizations and other helping professions. The course may include discussions of fund raising, clinical supervision, client confidentiality and volunteer management that are unique to the non-profit social service sector.

This course has two primary foci. The first focus is on understanding the process and structure of management in the human services, and the dynamics of human services organizations. The second focus is continued development of a professional identity as a human services professional, including an awareness of managerial style, personal values, biases, strengths, and weaknesses as a human services professional.

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## Course Resources

[Course Syllabus \(https://swu.instructure.com/courses/3232141/assignments/syllabus\)](https://swu.instructure.com/courses/3232141/assignments/syllabus) - Your guide to the course, our policies and everything you need to be successful in this class.

[Modules \(https://swu.instructure.com/courses/3232141/modules\)](https://swu.instructure.com/courses/3232141/modules) - Each week you will have a new module with an overview of what you need to accomplish during the week.

### [About Your Instructor](#)

<https://swu.instructure.com/courses/3232141/pages/About%20Your%20Instructor> - Get to know me and find ways to keep in touch.

### Textbook:

**Title:** Management of human service programs

**Author:** Lewis, J.A., Packard, T.R., & Lewis, M.D.

**ISBN:** 9780840034274